

## Information in accordance with Article 14 of the General Data Processing Regulation (GDPR)

### Identity of the controller:

mediaFinanz GmbH, Weiße Breite 5, D-49084 Osnabrück

### Data protection officer:

mediaFinanz GmbH, Datenschutzbeauftragte, Weiße Breite 5, D-49084 Osnabrück datenschutz@mediafinanz.de

### Categories of personal data that are processed:

Category 0	Personal data	...that is publicly available. This includes in individual cases <b>address and communication and other master data</b> as well as data which the data subject himself/herself has made public, for example through social media.
Category 1		...the inappropriate handling of which does not give reason to expect a special adverse effect on the data subject and that originate from sources that are public to a limited extent. This includes in individual cases <b>address and communication data as well as data concerning receivables</b> .
Category 2		...the processing of which basically results in an adverse effect on the data subject and/or data the use of which the debtor has explicitly objected to. This includes in individual cases sensitive debtors' data, data concerning creditworthiness, and data regarding the data subject's relationships to third parties.
Category 3	Special categories of personal data	data indicated in Articles 9 and 10 of the GDPR, data concerning children in accordance with Article 8 of the GDPR as well as other data the disclosure of which involves a similar potential for damage.

### Processing purposes:

<ul style="list-style-type: none"> <li>• Receivables management;</li> <li>• Handling of payment transactions;</li> <li>• Credit rating and assessment, including investigations regarding the place of residence, income, and property of debtors or third parties affected;</li> <li>• Identification;</li> <li>• Examinations of conflicts of interests;</li> <li>• Collection of sums due;</li> <li>• Enforcement of own claims for contract performance as well as claims of third parties;</li> <li>• Professional practice as debt collection service provider, factor or recipient of a security;</li> </ul>	<ul style="list-style-type: none"> <li>• Fulfilling own statutory and contractual duties to provide information, duties to notify, duties to preserve records and other duties;</li> <li>• Reminder and payment request;</li> <li>• Fulfilling statutory duties to mitigate damages;</li> <li>• Handling of defences barring performance or rights;</li> <li>• Agreements with debtors or third parties regarding the payment method;</li> <li>• Obtaining an executor title;</li> <li>• Scoring;</li> <li>• Valuation of receivables</li> </ul>	<ul style="list-style-type: none"> <li>• Creation of enforcement instruments in relation to debtors in order for payment procedures or contentious proceedings;</li> <li>• Handling of receivables in connection with individual and comprehensive enforcements (insolvency);</li> <li>• Defence of avoidance claims, claims related to unjust enrichment or other counterclaims;</li> <li>• Management of existing contracts (contract management);</li> </ul>
---	--	---

**Information regarding the origin of data:**

Personal data regarding the data subject is collected

from creditors of the data subject, from credit reporting agencies, from third party debtors, from courts, authorities, and ex officio parties, from accessible public registers and/or public media, such as the Internet, newspapers, tender documents, and bulletin boards.

**Legal bases of the processing:**

The following legal bases of the processing come into consideration:

- **Article 6, subsection 1, lit. b) of the GDPR and/or Article 6, subsection 1, lit. c) of the GDPR**
- **Article 6, subsection 1, lit. f) of the GDPR**, if the pursuit of the following purposes is concerned: the handling of payment transactions, the credit rating and assessment, including the investigations regarding the place of residence, income, and property of debtors or of third parties affected, the identification, an examination of a conflict of interests, the collection of sums due and the enforcement of claims for payments, the enforcement of own claims for contract performance as well as claims of third parties, the professional conduct of our company as a debt collection company, factor or recipient of a security, the creation of enforcement instruments in relation to debtors in order for payment procedures or contentious proceedings, internal management of personal data and/or the valuation of receivables.
- A consent in accordance with **Article 6, subsection 1, lit. a) of the GDPR** has been granted. If such a consent has been granted, the data subject is entitled to revoke it at any time, whereby the lawfulness of the processing performed on the basis of the consent until the revocation remains unaffected.

**Criteria regarding the storage period:**

Personal data is processed until the purpose of the collection or – in the case of the further processing – the further processing is completely achieved. If the purpose is achieved completely, the data will be erased.

**Recipients of personal data:**

- Courts, authorities and/or enforcement bodies
- Third party debtors
- Providers and recipients of securities
- Creditors of the data subject
- Principals of the controller or the co-responsible person
- Credit reporting agencies
- Detective agencies (if necessary)
- Representatives/agents of legal and tax consulting professions, also in member states of the European Union, if the processing involves a foreign element related to these states
- Cooperating debt collection agencies, also in member states of the European Union, in particular if a foreign element is involved

**Your rights as data subject of the data processing:**

In accordance with Articles 15 to 22 of the GDPR, you are entitled to the following **rights vis-à-vis our company**:

- Right to access by the data subject, rectification, erasure, restriction of processing, and to data portability.
- Right to object against processing operations that are based on justified interests of the controller or a third party (Article 6, subsection 1, lit. f of the GDPR).

**Right to complain** to the supervisory authority

- In accordance with Article 77 of the GDPR, you have the right to complain to a supervisory authority if you take the view that your personal data is processed in an unlawful manner. The address of the supervisory authority responsible for our company is:

Landesbeauftragte für den Datenschutz Niedersachsen  
Prinzenstraße 5, 30159 Hannover  
[https://www.lfd.niedersachsen.de/wir\\_ueber\\_uns/impressum/impressum-56113.html](https://www.lfd.niedersachsen.de/wir_ueber_uns/impressum/impressum-56113.html)

**Automated individual decision-making**

Automated individual decision-making within the meaning of Article 22 of the GDPR is only performed if this is necessary for concluding or fulfilling a contract with you as data subject, for example for reducing legal costs, for fraud prevention or an acceleration of decision-making processes. In connection with this, the respective sum due, your payment history, or also score values that credit reporting agencies submit to us may be taken into consideration. In individual cases and after the achievement or non-achievement of certain values has been taken into consideration, this may lead to the restriction or extension of debt collection measures, such as making an offer regarding a payment by instalments or the cessation of the debt collection.